



FLORIDA
DEPARTMENT of
CORRECTIONS

Governor
RICK SCOTT
Secretary
JULIE L. JONES

501 South Calhoun Street, Tallahassee, FL 32399-2500

<http://www.dc.state.fl.us>

September 25, 2015

Jane Holmes-Cain, Executive Director
Correctional Medical Authority
400 South Monroe Street
The Capitol, Suite 705
Tallahassee, Florida 32399

Dear Ms. Holmes-Cain:

I am in receipt of your notice of emergency findings at Florida Women's Reception Center (FWRC). Rest assured that I view this as a very serious matter. Accordingly, I have directed my Health Services leadership to devote whatever resources are necessary to address and correct all identified deficiencies.

The attached emergency corrective action plan (CAP) outlines the immediate strategies to be employed by the Department. Our approach is two-fold: to identify care deficiencies that need to be addressed immediately by Corizon and/or the Department; and to ensure health care systems and processes are revised so they are operating in accordance with Department policy. Beginning next week, the Department will deploy clinical review teams and health care administrators to FWRC to review health care records and health service systems. All care deficiencies that are identified will be addressed immediately. Once these clinical reviews have been completed, the Department will work with Corizon to ensure appropriate staff training is conducted, and monitoring and tracking tools are put in place to prevent a reoccurrence of these findings.

The Department considers this CAP to be a flexible document. As more information becomes available, adjustments will be made accordingly. In addition, the Department will increase the frequency of its contract monitoring at FWRC.

I appreciate the hard work and dedication of the Correctional Medical Authority surveyors. You provide a critical service to our agency.

Respectfully,

Julie L. Jones
Secretary